

Congress of the United States

Washington, DC 20515

February 13, 2025

The Honorable Louis DeJoy
Postmaster General
United States Postal Service
475 L'Enfant Plaza SW
Washington, DC 20260

Dear Postmaster General DeJoy,

We write to express serious concerns regarding major ongoing service disruptions in Montana, particularly in Bozeman and Belgrade. Our offices continue to receive complaints from constituents, many of whom have not received any mail in over seven days and are unable to speak directly with a United States Postal Service (USPS) employee regarding their concern. Additionally, we continue to receive accounts of misdelivered packages, difficulties in tracking shipments, and other issues related to persistent staffing deficiencies. We urge you to take immediate action and address these serious challenges.

Rural and urban Montanans rely upon the USPS for the timely delivery of essential items, including prescriptions, jury summonses, bills and other correspondence that is critical to small businesses and keeping families connected. However, it is evident that the USPS service in Belgrade, Bozeman, and across Montana is consistently strained, leaving our constituents frustrated by week-long delivery times and low service standards. Additionally, as staffing shortages lead to route closures, mail carriers are often left with long and unsustainable hours. While we greatly appreciate the dedicated USPS employees and carriers working tirelessly to mitigate these issues, and the ongoing efforts to recruit new staff, these measures have fallen far short of Montana's needs. A long-term solution is necessary to prevent further disruptions and provide quality service.

As strong supporters of the USPS, we respectfully request immediate action to resolve interruptions in Bozeman and Belgrade. While we recognize the importance of streamlining operations and maintaining cost efficiency, Montanans are facing serious challenges that require urgent attention. We look forward to working together to find creative solutions to ensure the Postal Service can effectively fulfill its mission in our state.

Thank you for your attention and we look forward to your response.


Sincerely,



Steve Daines
United States Senator



Tim Sheehy
United States Senator



Ryan Zinke
United States Representative



Troy Downing
United States Representative