

United States Senate

September 14, 2023

The Honorable Louis DeJoy
Postmaster General
United States Postal Service
475 L'Enfant Plaza SW
Washington, DC 20260

Dear Postmaster General DeJoy,

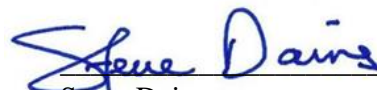
I write to you about lapses in service due to staffing shortages in the Bozeman area, Carbon County, and also statewide. In recent weeks I have received dozens of calls from constituents throughout the state voicing concerns over consecutive days of missing mail, including some delays that can last a week or more, and not receiving packages. To be clear, I am grateful for the dedicated staff who are putting in countless extra hours to get mail to letter boxes and deliver packages across the state and support USPS employees. I urge you to do everything in your authority to prioritize addressing workforce shortages in Bozeman and elsewhere in Montana.

I appreciate efforts thus far to bring staff into Montana on an interim basis; but I request you provide my office with a summary of what measures are currently in effect. More broadly, I urge you to work with the Board of Governors and the broader Postal workforce to develop innovative long-term solutions to this problem both in the Bozeman area as well as other similarly impacted rural areas in Montana.

Like you, I have full confidence that this situation can be resolved by the ingenuity of Postal employees who fulfill a critical Constitutional obligation every day, rain or shine. Your organization is central to the health and prosperity of my state, and I remain a committed supporter of the USPS.

Thank you for your attention and I look forward to your reply.

Sincerely,



Steve Daines
United States Senator